

# Dunton Hills Garden Village

## Day in the Life Scenarios



As part of vision development and thinking about place and facilities, the project team has developed a set of '*day in a life scenarios*' for various people who may live, work or visit Dunton Hills Garden Village. This is only one part of developing a clear spatial and community vision for Dunton Hills, however will form part of the range of different considerations that are given to informing the vision, masterplan and policy framework for Dunton Hills Garden Village.

The following scenarios identify a number of different types of people who might live, work or visit Dunton Hills Garden Village in the future. It is important to think about the end users of a place when planning what that place might look like and what might be provided there.

### **ELDERLY RETIRED COUPLE**

*Evelyn & Bob*

Retired couple downsizing from large family home, they have equity from the sale of their family home and two good pensions. They wanted to move to a more rural location but have links into London. They are both keen theatre goers and their grown-up children live in the north of London – so they want somewhere for the Grandchildren to enjoy when they visit. Purchased a large 2-bedroom independent living flat with a small private garden situated as part of a mixed tenure development. Both are still active, but Bob has a medical requirement for regular healthcare appointments. They have two dogs who need more room to play than the moderately sized back garden.

#### **Day**

- 06:30 – 08:00 Bob is an early riser and takes the two dogs for their morning walk at 7am. He doesn't like to go too far from his house so requires a park within an easy 10-minute walk. The open communal park is well laid out so that there is little conflict between the early morning joggers, cyclists and dog walkers
- 08:00 – 10:00 Bob gets home at 8am and he and Evelyn walk into the village centre together to meet breakfast club friends. They prefer to eat out as much as possible and socialise with the new community and quite enjoy seeing the young children walking to school with their parents.
- 10:00 – 12:00 Evelyn walks to her morning movement class in the local community centre. Bob stays in the café chatting with his friends over a game of chess.
- 12:00 – 14:00 Evelyn collects Bob and they return home for a light lunch and an afternoon nap. She books the community bus to get Bob to his 2.30pm medical check-up appointment in Brentwood
- 14:00 – 16:00 The SMART tablet and her mobile confirm that the Community bus is outside of their home in 5-minutes as the last collection on the run. She can see which of her friends is on the bus from the app.

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16:00 – 18:00 The bus drops them at the flat and they take the dogs for their evening walk together. Returning home Bob feeds the dogs and Evelyn prepares dinner as they are having two friends over as part of the community supper club.

18:00 – 20:00 Dinner with guests.

20:00 – 22:00 After dinner drinks and bed.

### **SINGLE MUM**

*Carrie*

Single mum with two young children who got an affordable house with a private garden to rent in tenure blind neighbourhood. Her neighbours are also young families. She moved as the Basildon area she had been living in had social issues and she wanted a fresh start for her children at the new schools. Her son is going to the senior school and her daughter the primary one. She has a flexible full-time job in the office of the senior school.

#### **Day**

06:00 – 08:00 Carrie gets the kids prepared for school. From the community website she checks that the childminder has confirmed for this evening to allow her a rare evening out in London with old friends

08:00 – 10:00 Leaving the house at 8.15am the son cycles with his friend to school and she walks her daughter to the primary school.

10:00 – 13:00 Normal working day in the school office dealing with absences and registers. Her son's school sends an automated text mid-morning reminding her she needs to top up his food account. She uses the school app to authorise a payment.

13:00 – 16:00 Attends a training event via a webcast with some of her colleagues then collects her daughter from class at the end of the school day to walk her home. Her son arrives home and raids the fridge for more to eat and drink.

16:00 – 18:00 She makes the children's dinner and gets ready to go out. The village childminder app chimes and its voice lets her know that the childminder is on route as scheduled. Right on time the childminder arrives. She checks the train times and walks to the village centre to catch the 10-minute regular electric shuttle service to the newly completed West Horndon Interchange station. She has 15 minutes until her train arrives for Fenchurch Street, so she grabs a coffee at the station and wanders around the new retail venues built as part of the interchange.

18:00 – 22:00 She meets her friends without worrying about the children. The school app beeps confirming her son has submitted his allotted homework online – so she authorises the Gaming box to unlock for the weekend.

22:00 – 00:00 Carrie calls it night and is walked back to Fenchurch Street by two of her friends. At West Horndon the electric shuttle bus is sitting outside the station.

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### YOUNG PROFESSIONAL COUPLE

*Denise and Errol*

Denise works in the banking industry and Errol a private equity finance house. They met at the same bank two years earlier and are looking to move out of the tiny rented inner London flat they have shared for a year. Both have the flexibility to work away from their respective city offices so it's important that they have the IT and transport infrastructure to work remotely but also get into London within the hour.

#### Day

06:00 – 08:00 Denise has early meetings in London. She walks to the village centre at 6.30am unlocks a community electric cycle hire bike with the community app and cycles into West Horndon Station to catch the 7am to Fenchurch Street.

08:00 – 12:00 Errol doesn't need to go into the office and doesn't want to work from the office in the house – it's too quiet. He walks into the village centre at 8am and gets a space in the open plan work-hub – orders breakfast and catches up on emails. By 9.30am the hub is buzzing with conversation and creative energy.

12:00 – 18:00 Denise concludes her meetings gets on the train and takes the shuttle bus from West Horndon to the village centre. They have lunch in the Hub and visit the local corner shop to pick up supplies for the morning before heading back to their house to work together from home for the rest of the day.

18:00 – 20:00 They are meeting friends in a restaurant in Brentwood. As Errol doesn't drink, he hires a pool car for the evening. They sold their private Car after a year living in Dunton once the transport infrastructure came online. They pick up the car at 7.30pm from the village car pool parking area located on the outskirts of the village – a 15-minute walk from their home.

20:00 – 23:00 The new priority given to car pool parking in Brentwood town centre makes it easy to park within a 2-minute walk to the restaurant. Their friends are keen to know all they can about life in Dunton Hills as they are considering moving therewith their young children.

### FAMILY OF THREE

*Susan, Debbie and Chloe*

Susan and Debbie have been married for six years and had Chloe naturally five years ago. They were both unhappy with the lack of school places and general child care where they lived previously, so they recently moved to Dunton Hills Garden Village. They run their own natural food business which operates mostly online but they saw an opportunity to open their first shop within the village centre and its under construction. The business has grown to the point that they need a small distribution centre with room to grow with them.

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### Day

- 06:00 – 08:00 Susan & Debbie go through the online orders and checks with the distribution centre that the fresh supplies arrived last night to allow deliveries during the day. Having their distribution near home and just off the M25 has widened the geographic area they can now service.
- 08:00 – 10:00 Today is Chloe's first day at primary school and she hasn't slept well being so excited. She has an early breakfast with her mums then walks to school her with her parents who seem more nervous than her. From school they meet with their interior designer who is project managing the fit out of their new village shop.
- 10:00 – 12:00 Having got to work together using the Business Park shuttle service Debbie meets with their distribution manager on the morning deliveries to check on progress and issues. Susan checks in with the HR manager to discuss new staff interview dates.
- 12:00 – 14:00 After welcoming the new staff to the distribution centre Debbie heads back to the village to pick up Chloe from her first day at nursery. It's a nice day so she uses the community app to unlock an electric bike and cycles back on the segregated cycle route which runs directly into the village centre from the business park.
- 14:00 – 17:00 Chloe has had a day at school so is delighted to see Mum has a cargo bike with her she can sit in the front. They pop into the local shop together before heading home where Chloe jumps into bed for a nap. Debbie logs into the video conference facility in the home office for a meeting with Susan and a supplier. The excellent Broadband throughout the village makes working from home very easy.
- 17:00 – 20:00 Chloe is downstairs playing in the garden with their neighbour's son Tom. Tom's mum Yinka is chatting with Debbie in the kitchen while Debbie prepares the evening meal. Susan arrives home at 6.30pm catches up with Chloe then joins the ladies in the kitchen.
- 08:00 – 23.00 After supper and with Chloe tucked up in bed Debbie and Susan head into the Home office to summarise the days activities and check on the overnight supplies deliveries.

### FAMILY OF FOUR

*Stephen, Yinka, Bola & Tom*

Stephen and Yinka decided to move to the village in Phase one and have watched the village grow. Bola their oldest daughter had started at the new primary school delivered before most of the homes had been completed. Although it was a risk sending their daughter to a school without an Ofsted rating, the risk had paid off as the smaller class sizes had greatly benefited Bola. Now in Phase three the village had sufficient numbers of

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children and Bola start at the new Secondary school. Stephen is a GP and with his partners opened a new branch of his practise as part of the village centre complex. With Tom settled for a second year at primary school, Yinka has started back at her pharmacy which was one of the first shops in the village.

### Day

06:00 – 08:00 Before the kids get up Yinka and Stephen head out for their morning run together around the local ponds. Stephen's smart watch is linked to the house hive system and Bola knows how to message him if she needs anything. On getting home Bola and Tom are up and in their bathroom.

08:00 – 12:00 Stephen walks the kids to school as Yinka needs to head into the Pharmacy for an inventory before opening. He arrives at his GP surgery at 8.45am in time for his first appointment at 9am. It's going to be a busy day as their patient list filled very quickly after opening being the first GP practise.

12:00 – 15:00 Yinka decides to spend the afternoon helping deliver some of the subscriptions to their older customers. Its gives her a chance to stay in touch and chat with her original customers who can't make it into the pharmacy. At 3pm she leaves her assistant to finish deliveries and she walks to the school to wait for the children meeting other parents in the landscaped area that sits in front of the school. She like that there are no fences and dropping by car near the school is very difficult.

15:00 – 18:00 After walking home with the kids Yinka Logs into work to finish authorising the last of the drug orders from the day. Her shop manager will lock up which frees up Yinka to spend time with her children. Stephen pops back at 4pm to spend an hour or two with the family before going back for evening surgery. He is on Virtual GP duty until 6pm but can do that from home.

18:00 – 21:00 After an early family supper the kids disappear off to the music room, so Yinka settle into binge watching her favourite TV show.

21:00 – 11:00 With the children in Bed and Stephen back they chat and catch up on their respective days some more before heading to bed.

### INDEPENDENT DISABLED

#### *William – 25 years old*

Since a motorbike accident three years ago, William has been confined to a wheelchair. Last year he finally moved into his home built specifically to his needs and regained his independence. William is very active and enjoys the opportunity to wheel himself into the village centre and access all the same facilities as the abled bodied friends he has made since moving here. The settlement from the accident allows him the freedom not to work but he secured a flexible full-time job at the Work Hub. He loves working there as it has become the heart of the community and he has met so many new people.

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### Day

- 06:00 – 08:00 William works out in his specially designed gym. All the lights, music and majority of appliances in the house are voice activated. He loves his home. The kitchen has been lowered so that cooking all his meals is easy.
- 08:00 – 10:00 Being close to the village centre he can travel to work on his own. With delivery vehicles access time limited in the village centre and surfaces very even it took him five minutes to get to work at 8am. The first part of his day as duty manager is checking yesterday's accounts in the front office.
- 10:00 – 13:00 William moves out to the front desk to help book people in and spends time in the open plan hub chatting to the customers making sure everything is working. The layout of the Hub was specifically revised in some areas to ensure that William can get to all customers.
- 13:00 – 15:00 After a light lunch, William has an external meeting with Hub executives in London. He had the option of joining by video conference but wanted to travel in. The community bus has level access facilities as does the Platforms at the West Horndon station. The journey to and from Fenchurch street to the Head office is a bit more challenging so a black cab has been booked.
- 15:00 – 18:00 After a successful meeting his shift over, William returns home to await the online shopping delivery service that is due to arrive at 4.30pm. After the shopping arrives and he has stored it, he changes to his powered wheelchair to allow him to go down to the park to watch and wait for his girlfriend to finish the outdoor movement class she runs.
- 18:00 – 22:00 Back home he cooks supper for his girlfriend and they chill for the rest of the evening watching tv.

